# Tuition Ordering and Payment Policy and Procedures



#### Command Staff Program Briefing 29 November 2022

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This presentation is designed to provide an overview of the requirements and roles in placing and administering <u>scholarship tuition and tutoring</u> <u>services</u> for midshipmen attending on scholarship.

NSTCINST 4205.1 Service and Supply Contracts is the command instruction for the tuition "buying" process.

Further in-depth process guidance is provided in the NSTC Tuition Ordering and Payment Policy and Procedures located at:

https://www.netc.navy.mil/Commands/Naval-Service-Training-Command/NROTC/Supply-Binder/



- Legal Binding Agreement between the Government and a SPECIFIC University
- Establishes the rules of placing and processing tuition orders
  Defines "What we can Buy", "What we can Pay for" and how "To Buy"
- This is the <u>only legal instrument</u> in which the Government can pay scholarship tuition, tutoring and allowable fees directly to the university.
- Tied directly to the NROTC unit's primary mission of developing and commissioning Navy and Marine Corps Officers
- Requires Team Effort
- Failure to comply with the tuition policy and procedures will most likely result in delays in commissioning of midshipman



#### **Task Orders**

- Tuition and tutoring orders are called Task Orders
  - The actual "Buying" process
- Contractual Instruments and are governed by
  - Federal Law
  - Acquisition and Finance Regulations
  - NAVSUP Instructions
- Ordering process and regulatory compliance is implemented by:
  - NSTCINST 4205.1 Service and Supply Contracts
  - NSTC Tuition Ordering and Payment Policy and Procedures
- Following services are ordered under the ESA
  - Tuition
  - Mandatory and non-waiverable Fees
  - Advance Placement Exams
  - University Tutoring Services
- Room and Board Option is explicitly prohibited under this program



#### Fleet Logistics Center (FLC)

- Legal authority to enter into and modify the ESA
- Delegates legal authority to appoint an Ordering Officer
- Compliance audits (Procurement Performance Measurement and Assessment Program (PPMAP))

#### ➢ NSTC N416

- Program Manager
- Issues Ordering and Payment Policies and Procedures
- Compliance Assessment Requirements
  - > NSTC N8
    - Financial processes owner
  - ➢ NSTC N9
    - Scholarship Requirements
    - Qualifying degree programs
    - Out of term Retroactive Payment determinations and authorizations
  - > NETPDC N8
    - Processes Unit Accepted Invoices for Payment



- NROTC Commanding Officer
  - Appoints a Unit Ordering Officer(s)
  - Appoints a Unit Quality Control Officer(s)
  - Ensures command roles are performed by Government Employees Only (Inherently Governmental Functions)
  - Ensures a different Government employee is assigned to each role (Separation of Duty Requirements)
    - Initiator
    - Ordering Officer
    - Quality Control
  - Establishes internal controls and processes to comply with policy requirements



- > NROTC Requirements Initiator (typically HRA and the Advisors)
  - > Determines who meets scholarship eligibility IAW NSTCINST M-1533.2
  - Ensures all courses are required for MIDN degree plans.
  - Determines tutoring requirements
  - Provides the Ordering Officer
    - Tutoring
      - Number of needed hours per subject and term
    - Listing of scholarship attendees by category
      - o Total, Eligible, MLOA, DoDMERBS, Pending Removal
    - MLOA/DoDMERBs reinstatements/status
  - Coordinate with Ordering Officer and revise requirements as needed
  - Enters all Government paid tuition and fee amounts in the Midshipmen's Service Records



- > NROTC Unit Ordering Officer (typically the Supply Tech)
  - Exercises Sole Legal Authority to Place Orders and Obligate the Government
  - Authority is limited by
    - FLC Letter of Delegation to Appoint an Ordering Officer
    - ESA
    - Certificate of Appointment (SF1402)
  - Issues all Official Ordering Communications to the University
    - Task Order DD Form 1155
    - Modification Form SF 30
    - Tuition Request for Services Regular Terms Only
      - Who is anticipated to be on scholarship
  - "Voice of the Government" with the university on all aspects of the ordering process
  - Forwards all approved itemized tuition invoices and liquidated reimbursement request to the HRA for inclusion the Midshipmen's Service Records



#### > NROTC Quality Control Officer (typically the Executive Officer)

- Must be familiar with the terms and conditions of the ESA and Contract Cost Principles
- Verifies all Invoices for
  - Properness
  - All charges are allowable and required per the ESA
  - Charges are allocable to a specific Midshipman
  - Credits are properly applied
  - Proper supporting documentation
- Accepts the Invoice on Behalf of the Government
- Ensures the Government is "Getting What We Paid For"

Note: NEVER accept invoices greater than the Order Amount or contain charges for services that are not specifically allowed by the ESA

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## **Important Contract Systems**

- \*Electronic Document Access (EDA) Official DoD Contract File repository. All orders and modifications must be entered into.
- \*Federal Procurement Data System Next Gen (FPDS-NG) A contract reporting tool to Congress. Also known as a Contract Action Report (CAR).
- System of Award Management (SAM) A system that combines five other federal systems into one
  - Indicates if the Ordering Officer can do business with the contractor
    - IRS Tax delinquencies
    - Barment List
- \*Wide Area Work Flow (WAWF) DoD Electronic Invoicing and Payment System.
  - Only manner in which invoices can be submitted

\* Ordering Officers are required to log into these systems every 30-days to keep the accounts active



## **Mandatory Due By Dates**

- ➢ <u>MUST</u> be completed prior to the Mandatory Due Date/Times
  - Scholarship Tuition Option anticipated eligibility listing (Regular terms only) Prior to term start date
  - Tuition Order Issuance, Regular terms ----- On or before 46<sup>th</sup> day of term (Scholarship eligibility effective date)
  - Tutoring Order Issuance ----- Prior to service start
  - Tuition Order Issuance, Condensed Classes ----- Before 1<sup>st</sup> day of class
  - Reinstatements Orders Issuance ----- Upon Receipt
  - WAWF Invoice Processing ----- Within 7-days upon receipt
  - SAM Verification ----- 15 days prior to term and 24-hours prior to signing contract documents
  - FPDS-NG Reporting ----- Within 3-days of awarding order/modification
  - EDA Uploading ----- Within 3-days of awarding order/modifications

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- Legal records and shall be sufficient to "tell the entire story"
- Must contain all required documentation
- The ESA and EACH Task Order has its own separate contract file
- Files shall be properly safeguarded
- Must be maintained for 10-years after the order is closed-out
- Crucial for audits and assessment



### **University Provided Tutoring Services**

- Required to obtain tutoring services through the university\*
  - If university does not nor cannot offer the services requirements
    - Obtain documentation or other proof from the university
      - $\circ$  Required new letter start of each school year
    - Summit with GCPC (or Convenience Check if authorized) request
    - File in the ESA folder
- Orders for tutoring services are for "best approximation" hours/sessions and calculated cost requirement
- Issued PRIOR TO tutoring service(s) start date.
- > Tutoring services shall be done in the most cost effective manner.
- When tutoring is offered at the different class levels (100, 200, 300, etc. level classes), then services should be ordered for the appropriate class levels.

\* If listed in paragraph 1(b) of the ESA



### **Condensed Courses**

- Shorter in duration than the standard academic terms (typically less than 45 days). Includes summer school and winter courses
- No 45-day rule. Eligibility is determined by MIDN scholarship eligibility status and option election of previous regular term.
- Command authorization IAW NSTCINST M-1533.2 and NSTCINST 4205.1
- Attendance through host institute resident and on-line classes should be encouraged to the maximum extent reasonably possible.
- Course is at any ESA or Cross-Town School
  - Follow the tuition ordering policy
  - Order on Task Order
    - Issue prior to convening date



## **Condensed Courses - Continued**

- Courses taken at a non-ESA university
  - The course will be ordered by the Government Commercial Purchase Card (GCPC) Card Holder (CH) utilizing the SF182 process if in limitation of GCPC program.
  - ➢ If course is not within limitations of GCPC program:
    - PRIOR to convening date
      - Command must approve the course
      - Submit funding request to NSTC Comptroller
    - Scholarship student shall pay for the courses
    - Submit a claim for reimbursement
- > All courses taken must be fully transferable to degree program requirements



## **Failure to Maintain Eligibility**

- Includes
  - Medical (MLOA/DoDMERB)
  - Academic requirements
  - Participation requirements
  - Student withdraws
- Occurs before 45-day requirement
  - Not included on the task order
  - Student is liable to pay the university for all tuition and fees
    - Medical work with school to defer invoicing
- Occurs after 45-day requirement
  - Ordering Officer issues a Modification to remove the recipient from the program
  - Government has to pay the tuition and fees to the University
  - Follow the procedures of the current revision of NSTCINST M-1533.2 to pursue any student indebtedness to the government



### **Medical Leave of Absence Reinstatement**

- Medical retroactive is anytime the MIDN did not meet requirements before the 46<sup>th</sup> day of the term. Requires a Retroactive Authorization Letter.
  - Previous term N9 is signature authority
  - Current term NROTCU CO is signature authority
- Payments are not approved to be made nor an order issued unless NSTC Comptroller's Officer certifies that funds are available.
- Once Retroactive Payments are authorized and funds are certified
  - Midshipman did not pay the university
    - Ordering Officer shall
      - Current term in progress issue a order modification
      - Past term issue a task order
  - Midshipman paid the university
    - Midshipman must file a claim (OF 1164)

At no time is it legally allowable to issue a tuition payment to the University for the University to refund the payment to the Scholarship Recipient.



## **Government At-Fault Retroactive**

- Government At-Fault retroactive is anytime the Ordering Officer did not issue the contract by the mandatory due date of 46<sup>th</sup> day of regular term and before first day of class for condensed classes. Requires a Retroactive Authorization Letter.
  - Previous term N9 is signature authority
  - Current term NROTCU CO is signature authority
- > Units are required to implement corrected actions to ensure no further occurrences.
- Payments are not approved to be made nor an order issued unless NSTC Comptroller's Officer certifies that funds are available.
- Once Retroactive Payments are authorized and funds are certified
  - Midshipman did not pay the university
    - Ordering Officer shall
      - Current term in progress issue a order modification
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### **Self-Assessment/External Audits**

- Failing PPMAP audits can result in revocation of ordering authority resulting in not being able to order/pay for MIDN tuition and fees
- Ordering Policy Appendix B-9 is a detailed Self-assessment check-list
- Program success and ensuring all MIDN are included in the tuition orders is dependent on all command team members working together



## **Room and Board Option**

- SECNAV has authorized that on a case by case basis that MIDN may elect Room and Board in lieu of Tuition, Lab, Fees and Books
  - Current limited to \$11,500 per year or university charged rate, whichever is less.
- Program Office for Room and Board Option is N93
- Ordering Officer has no legal authority to procure Room and Board under the ESA
- MIDN election is entered into OPMIS
- Set-up as a Stipend
  - > MIDN must meet scholarship requirements
  - > Payments made on or around the  $45^{th}$  day of term.
  - Direct Deposited in MIDN Account



#### > AUDIT, TRAINING AND CUSTOMER SUPPORT

- Contact NSTC N416
- > Support may include, but not limited to:
  - Technical Assistance
  - Pre-Audit Assessments and Assistance
  - FLC audit rebuttals
  - Virtual or on-site program reviews\*
  - Virtual or on-site training\*

\*Contact N4 Logistic Director for all on-site requests